

Process improvement leads to 87% saving in time and effort

Private Cloud migration for Global Bank delivered in record

“Xceed Group consistently challenge any processes that did not add value or make sense to the end result.”

**Programme Manager,
Global US Bank**

Summary

As part of a global migration programme to move to a Private Cloud Platform, a global bank had an urgent requirement to exit from a major system in the EMEA region within an eight month timeframe. The client’s driver for change was to streamline costs by moving away from old systems and reduce maintenance and centralised support.

The migration from the legacy system to Private Cloud Platform was completed one month ahead of the expected schedule and the migration process and learnings were incorporated within the bank on a wider global basis.

End of EMEA Project Results using Continual Process Improvement

87% Migration Event Success Rate



Less than 3 hours



70% of the application owners agreed to the proposed migration dates

efficiencies in decision making, combined with clear explanations enabled few push backs on migrations dates

**COMPLETED
1 MONTH AHEAD
of SCHEDULE**

Identified by the EMEA CTO as an example of a successfully delivered project, which took the right attitude in difficult circumstances.

The Customer

A major global US bank with a key focus in the retail and investment markets with a 5 year programme to reduce IT costs from support, infrastructure spend and software remediation.

The bank had embarked on a programme to move to a Private Cloud Platform and asked Xceed Group's support to help manage the migration of the bank's global application footprint to the new platform.

The Challenge

A key part of the programme involved migrating a datacentre and hosting platform in the EMEA region from its existing location to the new private cloud.

The infrastructure lease was due to expire within eight months, and an exit plan for a highly visible platform had not been planned for. If the migration did not happen within the timeframes, a significant penalty would be incurred to renew contracts.

The project needed to be delivered at speed and with a small, focused team to meet the deadlines. 1,100 application instances and associated storage needed to be completely vacated and moved to the new private cloud infrastructure before the lease expired.

The Global Bank required additional expertise and resources to deliver the project and avoid high penalties

The Project

Xceed Group was approached to support the project, based on the success of a similar project completed for the bank the previous year.

Key Objectives:

- Migrate 190 applications from 860+ servers to the private cloud infrastructure
- Decommission all servers and storage associated with the legacy platform
- Complete the migration in 8 months using a small, focused team

Discovery

Once the project scope was agreed, Xceed Group embarked on the discovery phase and researched the banks current migration tools and processes. Discussions were held across other migration teams and a proof of concept was created using the bank's US operating model.

The migration process was adapted following the proof of concept to meet the local needs. Xceed Group also helped to create an up-to-date inventory of assets to be migrated to the new cloud platform.

The Migration

Once the discovery phase was complete and the migration plan was agreed, Xceed Group started the migration execution phase.

Xceed Group planned the migration dates for all applications and set exact timescales with all application owners to migrate the applications to the new cloud platform to ensure deadlines were met. Upfront communication and

planning with application owners was key to ensure migration dates were agreed promptly. 70% of application owners agreed to the first proposed migration date.

During the Migration process, Xceed Group used a Continual Process Improvement Methodology to recommend changes to improve the migration process.

The Results

Migration event success rates improved to 87%, with a significantly reduced time to migrate. With Xceed Group's help, the project was completed one month ahead of the scheduled date, avoiding the significant penalties that would have been imposed if delays had occurred.

The CTO, a key stakeholder, described it as an example of a successfully delivered project, approached with the right attitude under difficult circumstances.

After the migration project was complete, Xceed Group provided detailed feedback to help the continuous evolution of the global migration process.

The feedback helped one migration team to increase the volume of migrations that could be managed by 300%.

Project Takeaway

Data discovery is vital in large scale migration programmes, particularly where timescales are tight and critical. The preparation work carried out prior to a migration highlights potential barriers early to avoid issues, disruptions and delays that would be hugely impactful if occurred during the migration itself.

Do you need assistance with a datacentre migration project? Contact us.

Email: info@xceedgroup.com >
